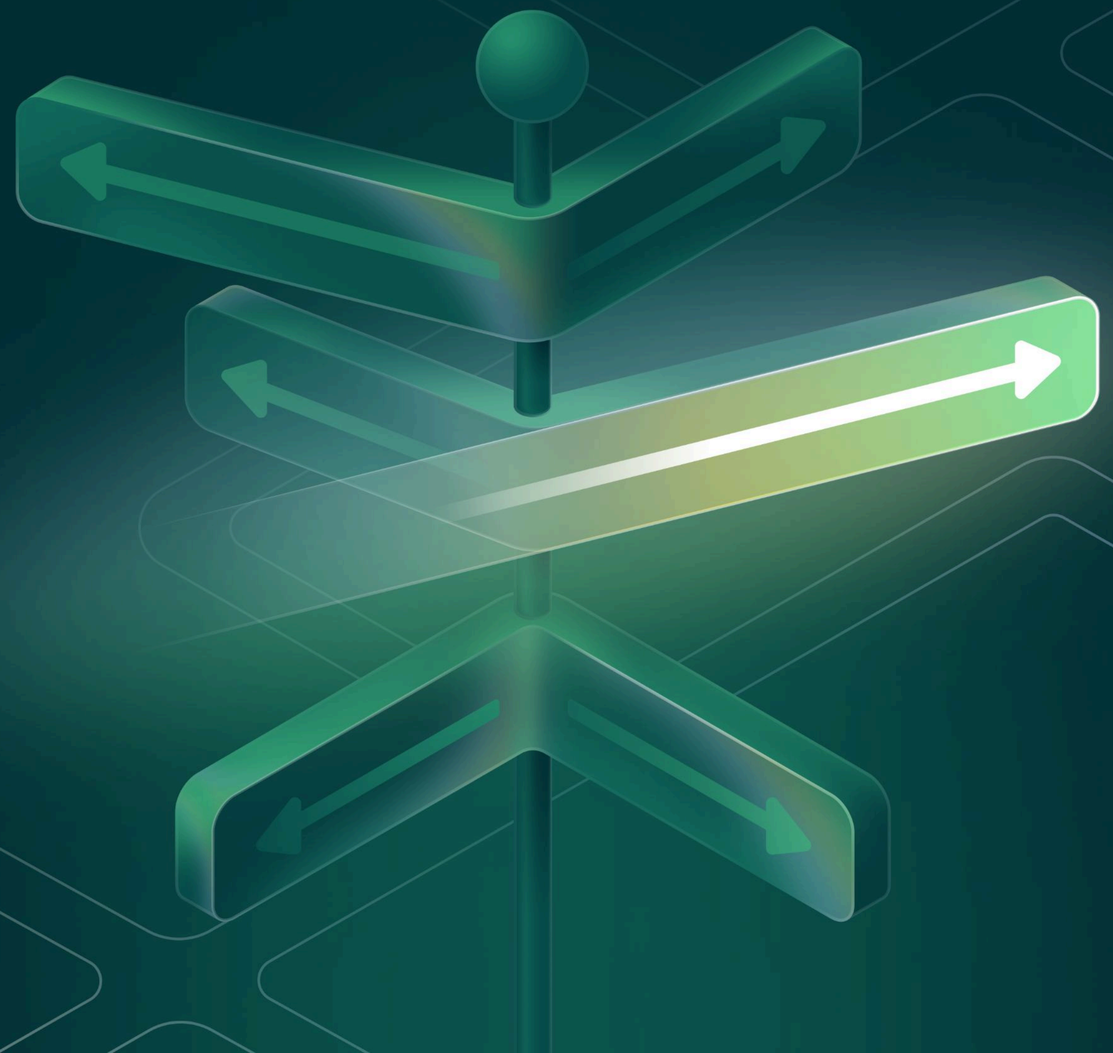
ideals.

Ultimate VDR selection guide

Compare Ideals VDR against other top leading data rooms.



idealsvdr.com

Compare top leading solutions and choose your ideal data room

Categories	ideals.	Datasite	SS&C Intralinks	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Key highlights											
Average rating	4.83	4.62	4.18	4.58	4.57	4.53	4.52	4.6	4.65	4.38	4.3
Transparent usage-based pricing model	✓	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗
Prorated pricing for monthly extensions	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Prorated pricing for additional storage	✓	✗	✗	✗	✗	✗	✗	✗ Prorated add-ons	✗	✗	✗
In-app 24/7 support	✓	✓	✓	✗	✗	✓	✗	✗	✗	✗	✗
30-second chat response time	✓ 5-min case resolution	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗
Granular access control	✓ 8 levels	✓ 5 levels	✓ 4 levels	✓ 6 levels	✓ 5 levels	✓ 4 levels	✓ 5 levels	✓ 6 levels	✓ 4 levels	✓ 3 levels	✓ 7 levels
Detailed audit trail	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scheduled reports	✓	✓	✓	✗	✓	✓	✓	✗	✗	✗	✗

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Categories	ideals.	Datasite	SS&C Intralinks	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Key highlights											
Built-in redaction	✓ 21 file format support with AI-powered search and redact functions	✓	✓	✓	✓	✓	✓	✗	✓	✗	✓ 6 file format support
Advanced Q&A	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗	✗
Auto-notifications for new activity	✓	✓	✓	✓	✓	✓	N/A	✓	✓	✓	✓
Dark mode	✓	✗	✗	✗	✗	✗	✗	✗	✗	✓ Mobile only	✗
Customizable branding	✓	✓	✓	✓	✗	✓	✗	✗	✓	✗	✓
Due diligence checklist / tracker	✓	✓	✓	✗	N/A	✗	N/A	N/A	N/A	N/A	N/A
E-signature	✓	✓	✗	✗	✓	✗	✗	✗	N/A	✓	✓
Share files externally by link	✓	✗	✗ (Not supported in VDR, Supported in VIA)	N/A	N/A	✓	✓	✗	N/A	✓	✓
Enterprise API	✓	✓	✓	✓	✓	✗	✓	✗	N/A	✓	✓

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Categories	ideals.	Datasite	SS&C Intralinks	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Key highlights											
Upload from external storage	✓	✗	✗	✗	✓	✗	✓	✗	N/A	✓	✓
Copy files across projects	✓	N/A	✓	✓	N/A	✓	✓	N/A	N/A	N/A	✓
Multi-project management	✓	✗	✓	✓	✓	✗	✓	✗	✓	✗	✗
Reporting dashboard	✓	✓	✓	✓	✓	✓	✓	✓	✓	N/A	✓

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Categories	ideals.	Datasite	SS&C Intralinks	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Customer care											
Preparation period	✓ Unlimited prep time for enterprise deals	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Support languages	✓ 13 languages	✓ 14 languages	✓ 8 languages	✓ 4 languages	✗ English only	✓ 8 languages	✗ English only	✓ 6 languages	✓ 9 languages	✓ 3 languages	✓ 6 languages
24/7/365 availability	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓
In-app live chat support 24/7	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗
30-minute email response time	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
25 second chat response time	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
30-second chat response time	✓ average 5-min case resolution	✓	✗	✗	✓	✗	✗	✗	✗	✗	✗
Training	✓ caring onboarding journey for each client	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

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Categories	ideals.	Datasite	ss&c INTRALINKS	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Customer care											
Dedicated project team / manager	✓	✓	✓	✗	✓	✓	✓	✓	✗	✓	✓
Help center with guides and FAQs	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Number of free flash drives	2 included in all plans	1-2	1-2	✗	✗	1-2	4	✗	✗	✗	N/A
Flash drive preparation time	1-2 business days on average	N/A	2-3 business days	2-3 business days	✗	N/A	✗	✗	N/A	✗	N/A
Ease of use											
Easy and quick setup	✓ average 15-min step	✓	✓	✗	N/A	✓	✓	✗	✓	✓	✓
Multilingual interface	✓ 15 languages	✓ 15 languages	✓ 8 languages	✓ 2 languages	✗ English only	✓ 11 languages	✓ 10 languages	✓ 7 languages	✗ English only	✓ 10 languages	✓
Sync with desktop app	✓	✗	✓	✓	✗	✗	✗	✓	✓	✗	✓
Android and iOS apps	✓	✓	✓	✓	✗	✗	✓	✓	✗	✓	✓
Bulk actions	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

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Categories	ideals.	Datasite	SS&C Intralinks	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Ease of use											
Full-text search with OCR	✓ OCR is available for redaction	✓	✓	✓	N/A	✓	✓	✓	✓	N/A	✓
Advanced search with filters	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓
Document labels	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✓
Data security											
Custom session timeout	✓	✗	✗	✗	N/A	✓	✗	✓	N/A	✓	✓
Custom password policy	✓	✗	✗	✓	N/A	✗	✗	✗	N/A	✓	✓
Locked project status	✓	✓	✗	✓	N/A	✓	✗	✗	N/A	✓	✗
Restrict specific locations for new data rooms	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
View as other users	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗	✗
Built-in redaction	✓	✓	✓	✓	✗	✓	✗	✓	✓	✗	✗
Two-factor authentication	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
User access expiration	✓	✗	✗	✗	✗	✗	✓	✗	✓	✓	✗

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Categories	ideals.	Datasite	ss&c INTRALINKS	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Data security											
Granular access control	✓ 8 levels	✓ 5 levels	✓ 4 levels	✓ 6 levels	✓ 4 levels	✓ 4 levels	✓ 6 levels	✓ 5 levels	✓ 5 levels	✓ 7 levels	✓ 3 levels
IP address-based access restriction	✓	✗	✓	✓	✗	✓	✗	✗	✗	✓	✗
Customizable dynamic watermarks	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓
Single sign-on (SSO)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Data hosting locations	12 regions	3 regions	4 regions	3 regions	3 locations	12 locations	1 location	2 locations	N/A	3 regions	9 regions
Certifications	ISO 27001 SOC 2 Type II SOC 3	ISO 27001 ISO 27701 ISO 27017 ISO 20000 SOC 2 Type II	ISO 27701 ISO 27017 ISO 27001 ISO/IEC 20000 ISO 9001 SOC 2 Type II SOC 3	SOC 2 Type II	SOC 2 Type II	ISO 27001	ISO 27001	ISO 27001:2013 SOC 2 Type II	ISO/IEC 27001:2013 SOC 2 Type II	ISO 27001 SOC 2 Type II	ISO 27001 SOC 2 Type II
Compliance	GDPR HIPAA FedRAMP EU/US privacy shield EU-US DPF	GDPR Fed RAMP Privacy Shield EU-US DPF	EU-US Privacy Shield EU-US DPF GDPR HIPAA	GDPR HIPAA	GDPR HIPAA EU-US DPF	GDPR	GDPR HIPAA	GDPR	GDPR HIPAA EU-US DPF	GDPR HIPAA	GDPR EU-US DPF GxP Validation HIPAA ITAR ISMAP FedRAMP StateRAMP
Flash drive security level	Top level	Strong	Medium	Strong	N/A	Strong	✗	✗	N/A	N/A	N/A

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Categories	ideals.	Datasite	ss&c INTRALINKS	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Data management											
Built-in Excel viewer with formulas	✓	✓	✗	✓	✗	✗	✗	✗	✗	✓	✗
Multi-versioning for files	✓	✗	✓	✗	N/A	✓	✓	N/A	N/A	✓	✓
Automatic index numbering	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Screenshot prevention with Fence View	✓	✗	✓	✗	✗	✗	✓	✗	✗	✗	✗
DWG file support	✓	✗	✓	✗	N/A	✗	✗	✓	N/A	✓	✓
EML/MSG files support	✓	✓	✗	✗	N/A	✗	✗	✓	N/A	✗	✗
Annotations for documents/folders	✓	✓	✓	✓	✗	✗	✗	✓	✗	✓	✓
Reporting											
Detailed audit trial	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Subscription to automatic reports	✓	✓	✓	✗	✗	✓	✗	✗	✓	✓	✓
Granular reports	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓
Reports exporting to Excel	✓	✓	✓	✓	✓	✓	✓	N/A	✓	✓	✓

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Categories	ideals.	Datasite	SS&C Intralinks	FIRMEX	securedocs	ANSARADA	Digify	Admincontrol	DFIN	ShareFile	box
Q&A management											
Customizable workflow and Q&A roles	✓	✓	✓	✓	✗	✓	✗	✓	✓	✗	✗
Import questions to automatic reports	✓	✓	✓	✓	✗	✓	✗	✓	✓	✗	✗
Auto-assignment of questions to experts	✓	✓	✓	✓	✗	✓	✗	✗	✗	✗	✗
FAQ	✓	✓	✓	✗	✓	N/A	✗	N/A	N/A	✓	✗
Question limits	✓	✓	✓	✗	✗	✓	✗	✗	N/A	✗	✗

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