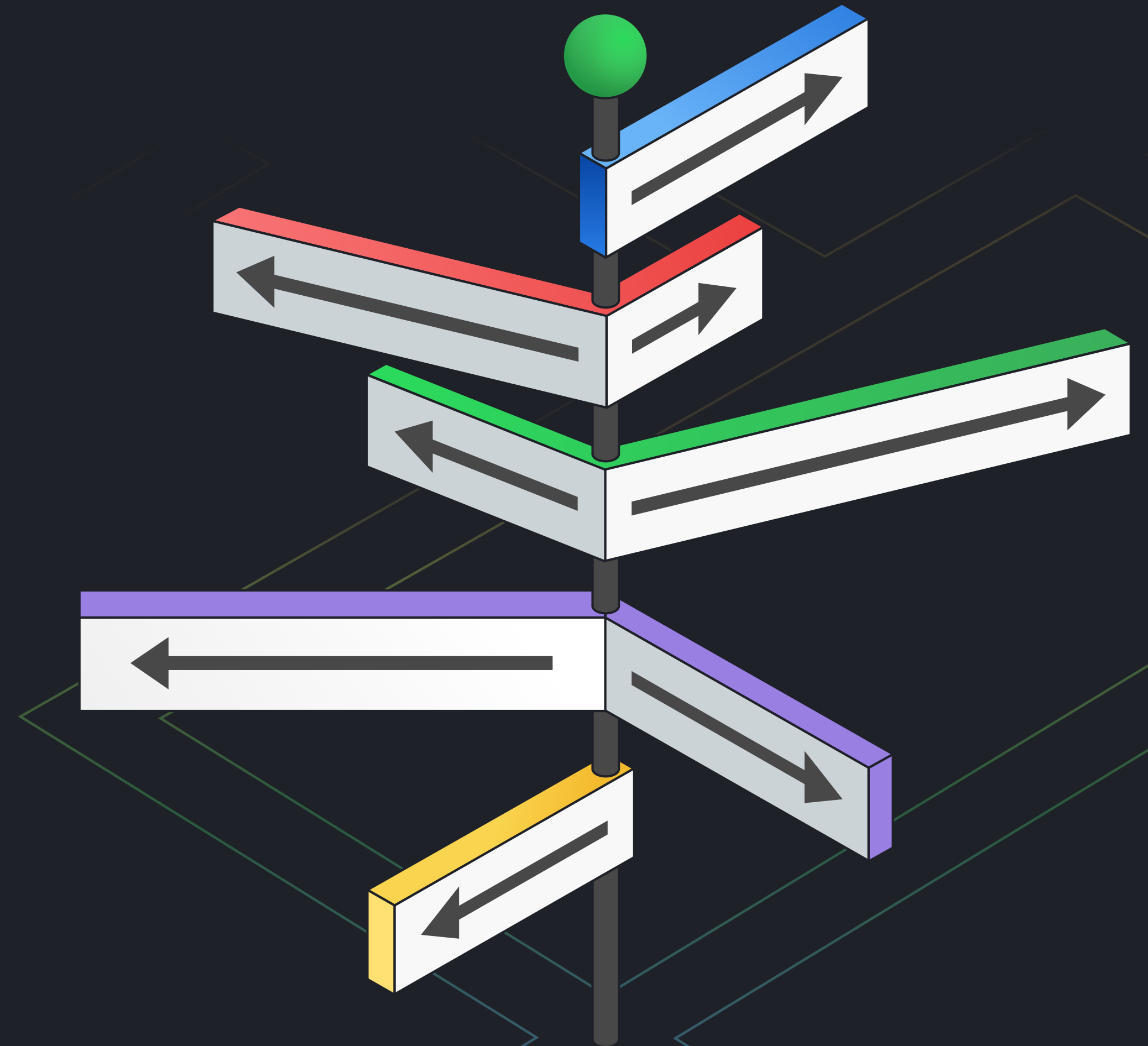







# Ultimate VDR selection guide












Compare iDeals VDR against other top leading data rooms.














# Compare top leading solutions and choose your ideal data room

Categories	<div>iDeals</div>	<div>Datasite</div>	<div>FIRMEX</div>	<div>ss&amp;c INTRALINKS</div>	<div>securedocs</div>	<div>ANSARADA</div>	<div>DFIN</div>	<div>Admincontrol</div>	<div>Digify</div>	<div>box</div>	<div>ShareFile</div>
Key highlights											
Average rating	4.83	4.58	4.58	4.82	4.58	4.58	4.58	4.58	4.82	4.13	4.58
In-app/24/7 support	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓
Detailed audit trail	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Advanced Q&A	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓
Auto-notifications for new activity	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Granular access control	✓ 8 levels	✓ 5 levels	✓ 6 levels	✓ 4 levels	✓ 4 levels	✓ 4 levels	✓ 5 levels	✓ 5 levels	✓ 4 levels	✓ 8 levels	✓ 5 levels
Built-in redaction	✓ 21 file format support with Search and Redact function and easy navigation between the documents	✓	✗	✓ Microsoft Word, PowerPoint, text, email and image files are converted to PDFs upon redaction	✗	✗	✗	✗	✓	✗	✗
30-second chat response time	✓ 5-min case resolution in average	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Customizble branding	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓

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Customer care											
Preparation / trial period	<div>✓ 30 days + unlimited prep time for enterprise deals</div>	<div>✓</div>	<div>✓ 14 days</div>	<div>✗</div>	<div>✓</div>	<div>✓ 14 days + unlimited prep area for advisories</div>	<div>✓ 7 days</div>	<div>✓ 14 days</div>	<div>✓ 7 days</div>	<div>✓ 30 days</div>	<div>✓ 14 days</div>
Support languages	<div>✓ 13 languages</div>	<div>✓ 14 languages</div>	<div>✓ 4 languages</div>	<div>✓ 8 languages</div>	<div>✗ English only</div>	<div>✓ 8 languages</div>	<div>✗ English only</div>	<div>✓ 6 languages</div>	<div>✓ 9 languages</div>	<div>✓ 3 languages</div>	<div>✓ 6 languages</div>
24/7/365 availability	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>
In-app live chat support 24/7	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>
30-minute email response time	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>
25 second chat response time	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>
30-second chat response time	<div>✓</div>	<div>✓ average 5-min case resolution</div>	<div>✗</div>	<div>✗</div>	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>
Training	<div>✓ caring onboarding journey for each client</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>
Dedicated project team / manager	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>
Help center with guides and FAQs	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>
Number of free flash drives	<div>2 included in all plans</div>	<div>1-2</div>	<div>✗</div>	<div>1-2</div>	<div>✗</div>	<div>1-2</div>	<div>✗</div>	<div>✗</div>	<div>4</div>	<div>✗</div>	<div>N/A</div>
Flash drive preparation time	<div>1-2 business days on average</div>	<div>N/A</div>	<div>2-3 business days</div>	<div>2-3 business days</div>	<div>✗</div>	<div>N/A</div>	<div>✗</div>	<div>✗</div>	<div>N/A</div>	<div>✗</div>	<div>N/A</div>

Categories	<div> iDeals</div>	<div> Datasite</div>	<div> Firmex</div>	<div> Intralinks</div>	<div> Securedocs</div>	<div> Ansarada</div>	<div> Dfin</div>	<div> Admincontrol</div>	<div> Digify</div>	<div> Box</div>	<div> ShareFile</div>
Easy of use											
Easy and quick setup	<div>✓ average 15-min step</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>N/A</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>
Bulk actions	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>
Multilingual interface	<div>✓ 15 languages</div>	<div>✓ 15 languages</div>	<div>✓ 2 languages</div>	<div>✓ 8 languages</div>	<div>✗ English only</div>	<div>✓ 11 languages</div>	<div>✗ English only</div>	<div>✓ 7 languages</div>	<div>✓ 10 languages</div>	<div>✓ 10 languages</div>	<div>✓</div>
Sync with desktop app	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>
Android and iOS apps	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>
Full-text search with OCR	<div>✓ OCR is available for redaction</div>	<div>✓</div>	<div>✗</div>	<div>N/A</div>	<div>N/A</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>N/A</div>	<div>✓</div>
Advanced search with filters	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>	<div>✓</div>
Document labels	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✗</div>	<div>✓</div>
Multi-project management	<div>✓</div>	<div>✗</div>	<div>✗</div>	<div>✓</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✗</div>	<div>✓</div>	<div>✗</div>	<div>✗</div>



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Data security											
View as other users	✓	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
Built-in redaction	✓	✓	✓	✓	✗	✓	✗	✓	✓	✗	✗
Two-factor authentication	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
User access expiration	✓	N/A	✗	✗	✗	✗	✓	✗	✓	✓	✗
Granular access control	✓ 8 levels	✓ 5 levels	✓ 6 levels	✓ 4 levels	✓ 4 levels	✓ 4 levels	✓ 6 levels	✓ 5 levels	✓ 5 levels	✓ 7 levels	✓ 3 levels
IP address-based access restriction	✓	✗	✗	✗	✗	✓	✗	✗	✗	✓	✗
Customizable dynamic watermarks	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓
Single sign-on (SSO)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Single sign-on (SSO)	9 regions	3 regions	3 regions	4 regions	3 regions	12 regions	1 regions	2 regions	N/A	3 regions	9 regions
Data hosting location	ISO 27001 SOC 2 Type II SOC 3	ISO 27001 ISO 27701 ISO 27017 ISO 20000 SOC 2 Type II	SOC 2 Type II	ISO 27701 ISO 27017 ISO 27001 ISO/IEC 20000 ISO 9001 SOC 2 Type II SOC 3	SOC 2 Type II	ISO 27001	ISO 27001	ISO 27001:2013 SOC 2 Type II	ISO/IEC 27001:2013 SOC 2 Type II	ISO 27001 SOC 2 Type II	ISO 27001 SOC 2 Type II
Certifications	GDPR HIPAA FedRAMP EU/US privacy shield EU-US DPF	GDPR Fed RAMP Privacy Shield EU-US DPF	GDPR HIPAA	EU-US Privacy Shield EU-US DPF GDPR HIPAA	GDPR HIPAA EU-US DPF	GDPR	GDPR HIPAA	GDPR	GDPR HIPAA EU-US DPF	GDPR HIPAA	GDPR EU-US DPF GxP Validation HIPAA ITAR ISMAP FedRAMP StateRAMP
Compliance											
Flash drive security level	Top level	Strong	Strong	Medium	N/A	Strong	✗	✗	N/A	N/A	N/A

Categories	<div>iDeals</div> <div>iDeals</div>	<div>Datasite</div> <div>Datasite</div>	<div>FIRMEX</div> <div>Firmex</div>	<div>ss&amp;c</div> <div>INTRALINKS</div> <div>Intralinks</div>	<div>securedocs</div> <div>Securedocs</div>	<div>ANSARADA</div> <div>Ansarada</div>	<div>DFIN</div> <div>Dfin</div>	<div>Admincontrol</div> <div>Admincontrol</div>	<div>Digify</div> <div>Digify</div>	<div>box</div> <div>Box</div>	<div>ShareFile</div> <div>ShareFile</div>
Data management											
Built-in Excel viewer with formulas	✓	✓	✗	✗	✗	✗	✗	✗	✗	✓	✗
Automatic index numbering	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Screenshot prevention with Fence View	✓	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗
File merging	✓	✗	✗	✗	✗	✗	✗	✓	✗	✗	✓
Multi-format support	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Annotations for documents/ folders	✓	✓	✓	✓	✗	✗	✗	✓	✗	✓	✓

Categories	<div>iDeals</div> <div>iDeals</div>	<div>Datasite</div> <div>Datasite</div>	<div>FIRMEX</div> <div>Firmex</div>	<div>ss&amp;c</div> <div>INTRALINKS</div> <div>Intralinks</div>	<div>securedocs</div> <div>Securedocs</div>	<div>ANSARADA</div> <div>Ansarada</div>	<div>DFIN</div> <div>Dfin</div>	<div>Admincontrol</div> <div>Admincontrol</div>	<div>Digify</div> <div>Digify</div>	<div>box</div> <div>Box</div>	<div>ShareFile</div> <div>ShareFile</div>
Reporting											
Detailed audit trail	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Subscription to automatic reports	✓	✓	✗	✗	✗	✓	✗	✗	✓	✓	✓
Granular reports	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Reports exporting to Excel	✓	✓	✓	✓	✓	✓	✓	N/A	✓	✓	✓

Categories	<div>iDeals</div> <div>iDeals</div>	<div>Datasite</div> <div>Datasite</div>	<div>FIRMEX</div> <div>Firmex</div>	<div>ss&amp;c</div> <div>INTRALINKS</div> <div>Intralinks</div>	<div>securedocs</div> <div>Securedocs</div>	<div>ANSARADA</div> <div>Ansarada</div>	<div>DFIN</div> <div>Dfin</div>	<div>Admincontrol</div> <div>Admincontrol</div>	<div>Digify</div> <div>Digify</div>	<div>box</div> <div>Box</div>	<div>ShareFile</div> <div>ShareFile</div>
Q&A management											
Customizable workflow and Q&A roles	✓	✓	✓	✓	✗	✓	✗	✓	✗	✗	✗
Import questions to automatic reports	✓	✓	✓	✓	✗	✓	✗	✓	✗	✗	✗
Bulk actions	✓	✗	✗	✓	✗	✓	✗	✗	✗	✗	✗
Auto-assignment of questions to experts	✓	✓	✓	✓	✗	✓	✗	✗	✗	✗	✗
FAQ	✓	✓	✗	✓	✓	N/A	✗	N/A	✓	✗	✓
Question limits	✓	✗	✗	✓	✗	✓	N/A	✗	✗	✗	✗

